

Finance Resume

Kyle Pratap

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EDUCATION

University of Nevada, Reno — Bachelor of Science (Finance Track)

Expected Graduation: June 2029

Edward C. Reed High School — High School Diploma

Graduated June 2025

EXPERIENCE

Macy's – At Your Service (Customer Service), Reno, NV

May 2024 – August 2025

- Supported 40+ customers per shift, generating ~ \$1,000 revenue per shift.
- Executed accurate POS transactions including returns, exchanges, and credit card payments.
- Promoted store credit accounts to 50+ customers monthly (5– 10% loyalty growth).
- Identified customer needs to support revenue drivers and improve service flow.
- Strengthened loyalty program participation and overall store performance.

SKILLS

- Sales & Revenue Support
- Market & Customer Insights
- Financial Transaction Processing
- Credit & Loyalty Program Promotion
- POS Systems
- Excel (Basic Functions)

CERTIFICATIONS

- Nevada PILB Work Card