

Kyle Pratap

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Education

Bachelor of Science in Accounting Expected Grad. June 2029 University of Nevada, Reno

High School Diploma Graduated in June 2025 Edward C Reed High School, Sparks

Experience

Macys - Reno, Nevada

May 2024-August 2025

At Your Service (Customer Service)

- Assisted over 40+ customers per shift by answering questions, help locating items, and checkout, generating around \$1000 in sales for the company.
 - Resolved customer conflicts with returns and payments professionally so customers can be satisfied.
 - Promoted to over 50+ customers per month with signing up for the store card, increasing 5-10% loyalty signups.
 - Handled store purchases, returns/exchanges, and credit card payments using a POS system.
 - Accurate cash handling.
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Certifications

- Nevada PILB Work Card